

Goals of the Application

- Day-t0-day activities
- Adaptation in motives over time
- Relationship between simple acts and broader social changes

Commodification

• When economic value is assigned to something not previously considered as salable.

• Examples:

- Advertising commodifies information about products
- Copyright commodifies communicative content
- o Cadillacs, Gucci bags, Rolex watches commodify status
- How do we commodify news on the web? How do we package it so it can be sold?
- How can I package my expertise so it can be sold?

• Our economic story is the story of inventing ways to commodify

Habermas' Two Worlds

Lifeworld

- World of human interaction
- World of "subject": things meaningful w/i complex of relationships with other people

Technical World

- World of tool manipulation; "how to"
- World of "objects": things meaningful as we dominate and control them

Jürgen Habermas:

• *In modernity the technical world has colonized our lifeworld.*

On modern life

- Americans have changed how we do our day-to-day life to isolate ourselves more
 - Achieved by expanding technical world
 - Shopping is a primary way
 - Language of shopping today is a language which separates us from others rather than integrating with them into community
- Shopping today features scripts
- Trip to Supermarket

Barter Economy

• Court Day

• Market: "A public gathering held for buying and selling merchandise"

Language of Barter

- Ongoing relationship w/ neighbors; rich talk of everyday life
- Discourse of exchange: "I need . . . "; "I have . . . "
- Product was there to hold, to handle
- Barter; no price
- No advertising

Craft Economy

- Over time, expertise is commodified
- Goods in specialties
- Language of craft
 - Communication based narrowly on craft
 - Discourse of exchange: Offer of craft
 - Discourse of product: language of quality
 - Product an extension of the Craftsman
 - Now cash economy; but quality not P was key
 - Advertising grows "I have available in my shop . . . "

Advertisement in Virginia Gazette, 1767



Herald of Freedom (Hagerstown), 1848

The undersigned, in making their acknowledgements for the liberal patronage they have received, and in expression of their gratification at the encomiums their instruments have received from the discriminating public, take pleasure in announcing that in addition to their usual supply of from 6 to 7 octave square PIANOS, they have commenced the manufacture of GRAND PIANOS. In accordance with the suggestion of eminent Professors and amateur musicians, who have felt the necessity of having an establishment where they can have a **GRAND PIANO made by good and efficient workmen under** their own supervision, and in whom they have confidence; we have finished the first instrument of the kind, which has been used at Mr. Knoop's Concert in Baltimore and Washington . . . possesses advantages which gives it the preference with the eminent musicians of this country and Europe....

Buinmore Moepingements. ALANDE ON ALBANA 7315 PIANU FORTE MANUFACTOR Nos. 8, 9, & 11, Eutaw Street, d OPPOSITE THE EUTAW HOSDE, BALTIMORE, MD. W. Je Cı сu FIE undersigned, in making their acknow-Indgements for the liberal patronage they an have received, and in expressing lieir gratifica- an tion at the encomiums their lustruments have resupply of from 6 to 7 octave square PIANOS, gr they have commenced the manufacture of In accordance with the suggestion of emicent Professors and anatoor musicians, who have felt the necessity, of having an establishment where they can have a GRAND PIANO made by good and efficient workness under their own-successision, and in whom they have confidence ; we have g finished the first Instrument of the kind; which has been used at. Mr. Knoop's Concert in Baltimore and Washington, and which received the (highest praise of that Great Muster; and of the Professors and amateurs. The Grand Piano, from its construction, possesses advantages which its gives it the preference, with the connent musicians of this country and Enrope. The only objection to their more general use has been the [; large size and discoutly shape ; in regard to which it the immovements they have made will, without [effecting the powers of the Instrument lobviate that difficulty; and no the same time make it a l spieudid piece of furniture for the Drawing Room. For the purpose of supplying those who desire only the power and lone of the Instrument, and i wish a zvoid the expense of an glaborate finisi, they also make a plain style, without impairing their powers at a reduced price. Professors and all lothers, who wish to procure Grand or Square Pianos, are requested to call at their establishment. ENABE & GAEHLE. No. 8, 9 and 11 Entaw Street. Opposite the Eutaw House, Baltinore, Md. N. B .- The citizens of Washington County and the surrounding country, will please read Messrs. KNABE & GAEHLE'S adventisement when they will be convinced that diev can

Interlocking Business Community

- Craftsmen give way to factories; shopping becomes retail
- Communities of merchants and professionals bought from each other
- Language of IBC
 - Rich with a general community discourse
 - × Language of family; a public space
 - Discourse of Exchange: description based in narrative of use
 - Assurance of quality was community relationship
 - Advertising: branding emerges

Arrival of Brands in IBC



2

No Dessert More Attractive.

It's perfection. A sure surprise to the housewife. No trouble; less expense. Try it today. At your grocers'. 10c. Enough for six.





Meats

mour's lb. 39c EET mour's Star 1 BACON - lb. 49c toked CNICS lb. 37c mour's Summer USAGE b. 55c sh Ground b. 45c sch Dresser ERS/ lb. 39c Drummond's Arbutu

59

lh. cello pkg.



Gra Hill's Bros COFFEE Miracle WHIP -Duncan Hi CAKE MIX **Finest Por BEANS 31** Hunt's CATSUP 1 MARSHMA Chicken PIE 71/2-1 MIXED CAI Complete 1 Vegetables

1400 9th Street

John Lammer & Sons 1952

Super-market Economy

- Large stores featuring broad range of products and brands
- Competition based on P
- Language of super market retailing
 - Minimal circle of communication focused on transaction
 - Discourse of exchange: fast bonding
 - No relationship with merchant
 - Discourse of product: brand name & features
 - Quality reduced to warranty & guarantee
 - Advertising features brand and P

Supermarket Advertising





Internet Shopping

- Today we order on line
- What is the language of internet shopping?
 - Communication is about?
 - Decision points (info)?
 - Advertising?

Buying Kindle





Evolving Language of Shopping

- Shopping out of lifeworld into technical
- Economy of consumption r/t production
- Our discourse of shopping narrow & sterile
- Against it: signs of our nostalgia for lifeworld economics

What have we just done? How did we analysis Motives for Shopping

• Focus is on the *language* of shopping

- 1. What is the *talk about* as the transaction evolves? Supplemented with advertising
- 2. Isolate vocabulary & texture of comm & lang
- Don't look thru the language as if it were not there!
- Focus on how transaction *performed*
 - **1**. How is prdt described? Is it described? Is prdt the focus?
 - 2. What are the decision pts? How is prdt evaluated? Other focus?
 - 3. Conceptualize justification/motive for selection
 - <u>Texture of action using language in performance</u>
 - Variety of ways things get done *with words*

Analysis of Motives for Shopping

- Look also, h/e, for how comty getting done
 - Mvmt fr lots of comty getting done to very little
 - In barter & craft, prdt is a contribution to comty; talk abt prdt celebrates that contribution
 - In IBC, interaction is the service provided, link to the IBC
 - In super-mkt and internet, little comty; technical information
 - Use historical screen to see chgs in motive
- Using new mode of analysis: *lifeworld* and *technical world*
 - "Shopping has become a technical skill"

Analysis of Motives for Shopping

- What is the "stuff" you analyze?
 - Communication, language, action

• How you analyze it is key

- Meaning (Comm & lang) is not referential; comm & lang enacts shopping
- Focus is on comty, **not** individual
- Motivation symbolic: Motivation evolved; comm & lang evolved
- In comm & lang, shopping is per-formed

• You need to master the "how" as well as the "what"